

NASA Contract Management (October 2008)	Indicate “satisfactorily addressed” or “improvement needed” (if “improvement needed,” summarize recommended steps)
Definition of Success	Satisfactorily addressed NASA has established a Definition of Success that includes cost, schedule, and mission success goals. NASA has identified metrics and supporting measures, and will assess and report progress against established targets every six months.
Leadership Commitment	Satisfactorily addressed NASA senior management actively champions and supports the initiatives set forth in the corrective action plan, the three-part Definition of Success, and the performance monitoring associated with the supporting measures. The High-Risk activities have been featured in multiple high-level meetings and discussions. A specific senior-level manager has been assigned accountability for each initiative within the Corrective Action Plan (CAP).
Capacity	Satisfactorily addressed NASA has successfully applied its resources to this effort, using a multi-functional integrated effort to best leverage its staff in achieving High Risk objectives.
Corrective Action Plan	Satisfactorily addressed <ul style="list-style-type: none"> • NASA developed the initial CAP in November 2007. • GAO has reported satisfaction that the CAP “targets problems and issues that our reports have found are contributing to high risk in contract management.” During October 2008, NASA updated GAO through individual briefings for each of the seven initiatives. • The CAP has now been supplemented with an Executive Summary (delineating the Definition of Success), Supporting Measures sheet, and short-list of selected key milestones (which will be updated semi-annually).
Validation	Satisfactorily addressed <ul style="list-style-type: none"> • NASA’s summary reporting document focuses attention on key goals for enhanced traceability. Cross-functionality of CAP, clearly defined roles and responsibilities of lead executives, and senior management involvement work together in ensuring relevance and value of CAP actions. • NASA has now collected and analyzed the data necessary to establish baselines and measure performance. The September 2008 baselines and actuals have been identified and included in the October update.

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Demonstrated Progress	Satisfactorily addressed Progress is clearly being made. The supporting measures sheet has now been populated with baselines and actuals. All identified key milestones for September 2008 were effectively met (barring final signature on one document). For example, NASA completed and tested new Independent Project Cost Estimate (IPCE) cost risk management tools and is now using baseline performance review data to predict and address project performance issues.